

■ We Installed Your New Smart Meter Today!

See other side to learn how this technology will empower you as a customer.

Sometimes a meter replacement can allow air, debris, or potential contaminants to enter your water line. We recommend you flush your plumbing by running the cold water in your bathtub or shower for a few minutes.

Questions about your installation? Call our partner, Aqua-Metric at 504-313-1576, 24/7.

| We Couldn't Replace |
|---------------------|
| Your Meter Today. |

| We could not access your |
|--------------------------|
| meter hov |

- Your water was in use when we attempted to install your meter.
- Further investigation is required before replacement.

Don't worry! We'll return at a later date to install your new smart meter. If necessary, we will contact you to coordinate your installation.





SCAN FOR MORE INFO





Smart water meters are a reliable, industryproven technology. We will be able to read your meter automatically and remotely through a secure network. Your new smart meter and customer portal will empower you to manage your water use and budget. This technology will also help SWBNO respond faster and more efficiently to customers' needs.

Responding to Customer Needs

Have confidence your bills reflect actual customer use.



More accurate, frequent water use readings



Nearly eliminates estimated bills



Available meter diagnostics

Advanced Account Tools

Sign up for the new customer portal to access modern account management tools after your meter is installed.



Near real-time leak detections and alerts



24/7 access to your water use info



Water use budgeting tools

LEARN MORE

swbno.org/Projects/SmartMetering



52-WATER



🔁 SmartMetering@swbno.org

Para español, visite nuestro sitio web.

Đối với người Việt Nam, hãy truy cập trang web của chúng tôi.

Last Revised: August 2023